MORTGAGE FORECLOSURE CONSULTANT QUESTIONNAIRE

Answer all questions below to the best of your knowledge. If you do not know the answer to a question, then leave it blank.

YES  NO

☐  ☐ Did you hire any individual or company to assist you with your foreclosure, your home loan, your credit, debt, or help you get a loan modification?

☐  ☐ Did you pay any person or company to perform any of the following services? (check all that apply)

YES  NO

☐  ☐ Provide debt, budget, or financial counseling

☐  ☐ Contact creditors on your behalf

☐  ☐ Get you more time to bring your mortgage current

☐  ☐ Delay or postpone your foreclosure sale

☐  ☐ Provide advice, instructions, or information relating to postponing a foreclosure sale, avoiding a foreclosure sale, bringing your mortgage current, or paying off your mortgage

☐  ☐ Assist you in obtaining a loan modification

☐  ☐ Audit your mortgage loan

☐  ☐ Take money from you and distribute it to creditors that have an interest in your home

☐  ☐ Arrange for payment of money from the foreclosure sale of your home, either to you or to the person/company

☐  ☐ Assist you with preparing documents to file with a bankruptcy court or advise you how to file documents with a bankruptcy court

CONTINUE TO NEXT PAGE
If you hired a person or company to perform any of the services listed on the previous page, please answer the below questions:

**YES**  **NO**

☐ ☐ Did you sign a contract with the person/company?

☐ ☐ Did you pay money (or were you asked to pay money) before the all of the services were performed?

☐ ☐ Did the person/company take an interest in your home?

☐ ☐ Did the person/company take power of attorney from you?

☐ ☐ Did the person/company have you to agree to give them money that might remain after a foreclosure sale of your home?

☐ ☐ Did the person/company take any liens on your property, take any of your wages, or require you to provide any collateral before they would provide services?

☐ ☐ Did the person/company tell you to stop paying your mortgage?

☐ ☐ Did the person/company tell you to stop talking to your mortgage servicer?

☐ ☐ Did the person/company make promises or guarantees about the results of their services?

☐ ☐ Did the person/company complete all the tasks they promised?

☐ ☐ Did the person/company tell you they could do any of the following things (check all that apply):

**YES**  **NO**

☐ ☐ Stop or postpone a foreclosure sale

☐ ☐ Obtain a forbearance

☐ ☐ Help you with bringing your mortgage current or getting additional time to bring your mortgage current

☐ ☐ Stop your servicer from accelerating your mortgage

☐ ☐ Help you in obtaining a loan or advance

☐ ☐ Fix or minimize the damage to your credit from foreclosure

☐ ☐ Help you get money back from the foreclosure sale of your home
Please describe any complaints you have about how the person/company handled your problems:

________________________________________________________________________________________

________________________________________________________________________________________

________________________________________________________________________________________

________________________________________________________________________________________

________________________________________________________________________________________

________________________________________________________________________________________

________________________________________________________________________________________