

## **MORTGAGE FORECLOSURE CONSULTANT QUESTIONNAIRE**

Answer all questions below to the best of your knowledge. If you do not know the answer to a question, then leave it blank.

**YES NO**

Did you hire any individual or company to assist you with your foreclosure, your home loan, your credit, debt, or help you get a loan modification?

Did you pay any person or company to perform any of the following services? (check all that apply)

**YES NO**

Provide debt, budget, or financial counseling

Contact creditors on your behalf

Get you more time to bring your mortgage current

Delay or postpone your foreclosure sale

Provide advice, instructions, or information relating to postponing a foreclosure sale, avoiding a foreclosure sale, bringing your mortgage current, or paying off your mortgage

Assist you in obtaining a loan modification

Audit your mortgage loan

Take money from you and distribute it to creditors that have an interest in your home

Arrange for payment of money from the foreclosure sale of your home, either to you or to the person/company

Assist you with preparing documents to file with a bankruptcy court or advise you how to file documents with a bankruptcy court

**CONTINUE TO NEXT PAGE**

If you hired a person or company to perform any of the services listed on the previous page, please answer the below questions:

**YES NO**

- Did you sign a contract with the person/company?
- Did you pay money (or were you asked to pay money) before the all of the services were performed?
- Did the person/company take an interest in your home?
- Did the person/company take power of attorney from you?
- Did the person/company have you to agree to give them money that might remain after a foreclosure sale of your home?
- Did the person/company take any liens on your property, take any of your wages, or require you to provide any collateral before they would provide services?
- Did the person/company tell you to stop paying your mortgage?
- Did the person/company tell you to stop talking to your mortgage servicer?
- Did the person/company make promises or guarantees about the results of their services?
- Did the person/company complete all the tasks they promised?
- Did the person/company tell you they could do any of the following things (check all that apply):

**YES NO**

- Stop or postpone a foreclosure sale
- Obtain a forbearance
- Help you with bringing your mortgage current or getting additional time to bring your mortgage current
- Stop your servicer from accelerating your mortgage
- Help you in obtaining a loan or advance
- Fix or minimize the damage to your credit from foreclosure
- Help you get money back from the foreclosure sale of your home

Please describe any complaints you have about how the person/company handled your problems:

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